

This Privacy Policy describes how Encore Enterprises processes, handles, or otherwise manages data we collect, including through your use of our products, services, APIs, apps, and websites that link to this policy (collectively referred to as our “Services”).

At Encore Enterprises, we are dedicated to protecting your personal information and processing it responsibly. We appreciate the trust you place in us when you provide us with your information and are committed to treating it with the utmost respect.

WHAT DOES THE PRIVACY POLICY COVER?

This Privacy Policy applies to information we collect and maintain, including through our website (“Site”), software (including APIs, browser extensions, and integrations with third-party software), and other Services.

Additional notices may apply if you reside in specific jurisdictions such as the European Economic Area, the United Kingdom, Brazil, or California. These notices provide details on how to exercise your rights regarding personal information.

THE INFORMATION WE COLLECT

We gather information in several ways including:

Information you provide directly to us: This may include identifiers like your name, business address, email address, transaction information, professional or employment-related information, financial information, and any other details you choose to provide.

Information from cookies and similar technologies: We use “cookies” and other technologies to collect information about your use of our Site and Services, which helps us improve your experience.

Information from third parties: We may receive information about you from public sources or through partnerships with other companies.

SMS PRIVACY POLICY

Notwithstanding anything to the contrary in this privacy policy, your consent to receive SMS messages applies solely to us. It does not apply to the activities of any third party. We will not share your mobile number with any third party for their marketing or promotional purposes.

WE USE THE INFORMATION WE COLLECT

We may use the information we collect in the following ways:

To maintain, improve, and enhance the functionality and quality of our Site and other Services.

To communicate with you about your accounts and activities involving us and our services, including changes to our Site and services.

To comply with regulatory requirements.

To provide the services you have requested.

To better understand the sources of traffic and transactions on our Site.

To personalize your experience.

For internal research and development purposes.

In order to provide the experience and services outlined above, Ignite Investments may share your information with affiliates of the company as well as service providers that Ignite Investments has engaged to execute business initiatives on its behalf.

YOUR DATA RIGHTS

Opt Out of Cookies and Other Similar Technologies. Your browser or device can allow you to opt out of data collection through cookies or similar technologies. Please note that your experience using the Site or the Services might be degraded, or certain functionalities may not work, if you opt-out to such collection. Please see our Cookie Policy for more information.

Opt Out of Marketing Communications. If you wish to opt out of our use of your contact information for our email marketing purposes, you can click the “Unsubscribe” button located within the most recent marketing email you received from us or submit your request in the “Contact Us” section.

ADDITIONAL RIGHTS

Depending on your location, you may have additional rights regarding your personal information. When exercising these rights, we may request specific information from you to verify your identity before responding. We aim to process all requests promptly within the legally required timeframe. Please note that certain types of information may be exempt from these requests.

RIGHTS UNDER THE DATA PRIVACY FRAMEWORK

Individuals from the EU, UK, and Switzerland have the right to access, correct, amend, or delete their personal information if it is inaccurate or has been processed incorrectly. You may also opt out of receiving marketing communications from us. To exercise these rights, please contact us using the information provided below.

Encore Enterprises is committed to addressing questions regarding our privacy practices or the use of personal information. Should you have any complaints, please contact us first at [marketing@encore.bz]. We aim to resolve complaints within 45 days of receipt.

CHANGES AND CONTACT INFORMATION

We may update this Privacy Policy periodically. For any questions or to exercise your rights, you can contact us via the methods listed in the “Contact Us” section.